

Words Worth Reading Ltd

April 2015 ISSUE 68

Welcome to the April edition of the Words Worth Reading Ltd newsletter. The Information Governance Toolkit deadline is finally upon us! We've been working hard to ensure that all of our clients meet that end of year submission date. In addition, with the 2015/16 round of NHS tenders now starting to be released by commissioning bodies, our bid writing team have started to see their workload grow. Creatively, our design leads have also been busy designing annual reports and public-facing information leaflets. It has been a good month!

Health and Care Providers Must Display CQC Rating

People using health or care services will soon be able to see first-hand if the CQC has judged them as Outstanding, Good, Requires Improvement or Inadequate.



New rules, that came into force this month, mean health and care providers will have to make arrangements to prominently display their CQC rating.

CQC has developed a suite of posters that will be automatically generated through the regulator's website for all care services that receive a CQC rating to download, print and display.

People can expect to start seeing performance ratings on provider websites as well as across premises, public entrances and waiting areas of care services from 1 April. Providers who have already been rated have 21 days from 1 April to comply.

In-line with CQC's enforcement policy, appropriate action – including imposing a fine (fixed penalty notice) – can be taken should CQC find providers are in breach of the regulation.

The new requirements on providers to display their CQC rating will help inform those in need of care, and their families, about the quality of care being provided.

Authors taking part in this year's Young Adult Literature Convention (YALC) announced

Authors taking part in this year's Young Adult Literature Convention (YALC) were announced at a seminar at the London Book Fair this month.

Confirmed names include:

- Amy Alward
- Clare Furniss
- Darren Shan
- Dawn Kurtagich
- Helena Coggan
- Holly Bourne
- James Dawson
- Kevin Brooks
- Laura Dockrill
- Moira Young
- Melinda Salisbury
- Sally Green
- Samantha Shannon



These authors will be joining Malorie Blackman, Cassandra Clare, Derek Landy, Carrie Hope Fletcher and a host of other top YA authors at the convention.

This year YALC will take place in the dedicated Book Zone at the London Film and Comic Con, which runs from 17-19 July 2015 at Olympia, London.

Spotted on Twitter



Google AdWords @adwords Apr 15
Let customers know you're in business. @AdWords helps the right people find you when they search on Google.



The RCN @theRCN
Order your free badges and stickers and help us celebrate Nurses' Day: <http://bit.ly/1IATVii> #whyInurse



PulseToday @pulsetoday
TOP story today: GPs should be sued for 'late' dementia diagnoses, says professor <http://bit.ly/1aVsdkB>



Boing Boing @BoingBoing
Downton Wars: Cast of 'Downton Abbey' creates parody video—with lightsabers.
<http://boingboing.net/2015/04/23/downton-abbey-cast-creates-par.html> ...

Charity of the Month

ActionAid

Our Managing Director, Samantha Pearce, sponsors a child through ActionAid.
ActionAid is a global movement of people working together to further human rights and defeat poverty, for all.
The charity works across Africa, Asia and the Americas.

Guide to CQC Inspections for Mental Health Providers Published



The NHS Confederation has produced a guide to what mental health providers can expect during a CQC inspection.

One year on from the introduction of the regulator's new approach to inspection, the briefing provides an account of what mental health providers can expect, how to prepare, and some top tips from chief executives of some of the inspected organisations and from the chairs of inspection teams.

The guide points out that the CQC now has a greater focus on community-based services and on the experience of people on community treatment orders. It suggests key areas of focus for specialist mental health services should include:

- Deaths under mental healthcare
- Mental Health Act 1983
- Deprivation of Liberty Safeguards/Mental Capacity Act 2005 (MCA)
- Crisis care
- Transitions and interfaces between services
- Winterbourne View Concordat restrictive practices.

The size and complexity of some providers means that the CQC will not always be able to inspect every service. The briefing includes a set of core services that have been identified, which if they are provided will always be included in an inspection. For mental health wards they are:

- Acute wards for adults and psychiatric intensive care units
- Long-stay/rehabilitation mental health wards for adults
- Forensic inpatient/secure wards
- Child and adolescent mental health wards
- Wards for older people with mental health problems
- Wards for people with learning disabilities or autism

Community-based mental health and crisis response services:

- Community-based mental health services for adults
- Mental health crisis services and health-based places of safety
- Specialist community mental health services for children and young people
- Community-based mental health services for older people
- Community mental health services for people with learning disabilities or autism.

Community health core services:

- Community health services for adults
- Community health services for children, young people and families
- Community health inpatient services
- Community end-of-life care

Other information included in the briefing includes the make up of inspection teams, the different type of inspections and a day-by-day guide for the inspection process.

In other news...

- The Four Corners International Poetry Competition closes on the 2nd of July 2015.
- The BBC has revealed that Benedict Cumberbatch's Sherlock and Martin Freeman's Watson will be visiting the year 1895 in the next series.
- A new report suggests that Clinical Commissioning Groups (CCGs) are struggling to monitor and enforce the services they have outsourced to private providers.

Things that we like this month



Looking for something to do this Bank Holiday?

Top 10 things to do this Bank Holiday weekend.

<http://www.timeout.com/london/things-to-do/the-top-10-things-to-do-this-may-bank-holiday>

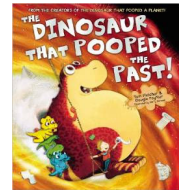


I can't wait to see this movie!

Far From The Maddening Crowd is in cinemas 1st May.

I'm hoping the Thomas Harvey novel won't disappoint as a film.

<http://www.farfromthemaddingcrowd.com>



A fun book for children

With my nephew's birthday at the beginning of May, I went in search for some good storybooks. I came across *The Dinosaur Who Pooped the Past*. It is a really fun book for children.

<http://www.amazon.co.uk/The-Dinosaur-That-Pooped-Past/dp/1782951784>

Contact us:

If you wish to find out more about the services we offer or want to get in touch with us about anything then please do not hesitate to contact us in any of the following ways:

Email: enquiries@wordsworthreading.co.uk

Tel: 01206 266766

Fax:

Post: Words Worth Reading Ltd,
The Colchester Centre,
Hawkins Road,
Colchester, Essex,
CO2 8JX



<http://wwwwordsworthreading.blogspot.com/>



www.wordsworthreading.co.uk



www.twitter.com/wordsworth



www.facebook.com (search for Words Worth Reading)