

# Words Worth Reading Ltd

January 2011 ISSUE 36

Happy New Year and welcome to the January edition of the Words Worth Reading Ltd newsletter. As we all wrap up warm here ready to face the January chill, why not put the kettle on and cosy up to read out latest newsletter. Perhaps you will be inspired to pen your own poem like the award winning Jo Shapcott...

## Jo Shapcott wins Queen's gold medal for poetry

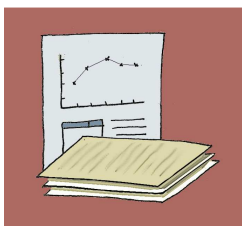
2011 was a successful year for the poet Jo Shapcott, beginning the year by winning the Costa book of the year award for her collection *Of Mutability* and ending it by being named the latest recipient of the Queen's Gold Medal for Poetry.



Decided by a committee of "eminent men and women of letters" selected by poet laureate Carol Ann Duffy, the medal is given for either a body of work or for an individual poem. Shapcott was chosen for her body of work, including *Of Mutability*, which traced the poet's experience of breast cancer, Buckingham Palace has announced.

Duffy called the award "the true crowning" of a career which has seen Shapcott take the National Poetry Competition twice, the Commonwealth poetry award and the Forward prize. The poet laureate praised the "calm but sparkling Englishness" of Shapcott's poetry, which she said "manages to combine accessibility with a deeply cerebral engagement with all the facets of being human – alert to art and science, life and death".

The medal was established in 1933 by George V at the suggestion of John Masefield, then poet laureate. It shows the crowned effigy of the queen on one side, and on the reverse an image of Truth holding the flame of inspiration. Shapcott, who turned down a CBE in 2003 over her concerns about the Iraq war, will be presented with the medal by the Queen in 2012, said Buckingham Palace.



## Information on London GPs now available

The public and patients in London are now able to access information about how their GP are performing against a set of agreed standards. The 22 standards, developed by NHS London, with London wide Local Medical Committees working with doctors, nurses, GP staff, NHS managers and the public, include such things as childhood immunisations, cervical screening and patient satisfaction.

London is the first city to bring a set of standards for GP practices that represent the minimum patients should expect from their GPs. The transparency the system provides will enable patients to find out how their GPs are performing against the standards and for GPs to be able to see how they compare with their colleagues in order to drive continual improvements in primary care.

Each GP practice will have its own webpage which can be customised to showcase their work and keep the public informed of clinics and services, as well as enabling patients to provide feedback. Patient groups can also get involved by providing information about support groups and services which can be publicised on the web pages. Practices which already have websites can create a link to the page.

*For help and support with your performance analysis, speak to the **Words Worth Reading Ltd healthcare team** today.*

## Spotted on Twitter



@PantheonBooks

Will 2012 be the year you finally read Moby Dick? Do you vow to read at least 100 books? Share your 2012 reading resolutions on [#resolTions](#)



@nhs\_headlines

Why 2012 is a big year for the NHS - BBC News  
<http://aggbot.com/UK-News-Feeds/article/15760108>



@AdviceToWriters

Famous authors on why they write  
[http://www.huffingtonpost.com/2011/12/28/famous-authors\\_n\\_1165816.html?ref=books](http://www.huffingtonpost.com/2011/12/28/famous-authors_n_1165816.html?ref=books)



@NHSGreenwich

What's your healthy new year resolution? Tweet us and we'll share your tips!  
[#healthynewyear](#)



@NHSManchester

Don't let cold weather put you off running. Use these tips from to stay on track this winter  
<http://ow.ly/8cXVe>  
[@NHSChoiceshttp://ow.ly/7IMg](http://ow.ly/7IMg)  
!

## Second Mental Health Act is published by the CQC

The **Care Quality Commission** (CQC) have published their second annual report on the use of the Mental Health Act (MHA). The report, which covers the year up to March 2011, puts a strong emphasis on a renewed call for better care for patients whose rights have been restricted under the MHA.

Since the CQC's formation in April 2009, they have been responsible for monitoring the use of the MHA in relation to those patients detained in hospital or receiving supervised community treatment. They publish a report every year using the findings of their MHA Commissioners, who visit wards and meet with patients to ensure that the legal powers are being used correctly.

This year's report highlights:

**Lack of patient involvement** in the care planning process

**Patients' capacity to consent** was, in some cases, assumed too readily by doctors

**Community Treatment Orders (CTOs)** and the legal powers available to providers are widely misunderstood, even among mental health professionals

**Examples of unnecessary restrictions** placed on patients such as denying access to the internet or their rooms and listening to their phone calls.

The report, along with summaries of key findings, is available now on the CQC's website ([www.cqc.org.uk](http://www.cqc.org.uk)).



## Young writer looks set to break a world record



Eleven-year-old author Talal Al Zaber has not only achieved publication with his book *Anthony's Adventures* but he's also looking to earn a place in the Guinness Book of Records as the 'youngest science-fiction writer in the world'.

*Anthony's Adventures* follows a young boy on his travels in space, and involves meetings with aliens and a mission to save the Earth. The book was published in 2010 by the Saki Publishing Club in his native Bangladesh. The young writer now lives in Luton and was inspired to write by his passion for science, sci-fi and reading books from his local library.

The book ends with a cliff-hanger and Talal already has plans for *Anthony's Adventures* to become a series.

Why not write your own science fiction story? **Words Worth Reading Ltd** can help you every step of the way!

## In other news...

**Words Worth Reading launch Care Quality Commission training service** - building on their success at supporting health and social care providers with their CQC registration and compliance monitoring provision WWR Ltd are introducing tailor made training packages that will allow providers to train staff on key skill areas required by the CQC. This service will be available to all health and social care organisations, spanning independent healthcare providers, NHS services, dentists, GPs, ambulance services, care homes and in-home care providers. For more information, training co-ordinators can contact Catherina Dunphy on 01245 707580 or email [catherina@wordsworthreading.co.uk](mailto:catherina@wordsworthreading.co.uk).

## Things that we like this month



Sustainable, recycled diaries and calendars for 2012

<http://www.oxfam.org.uk/shop>



Shabby chic accessories, retro & Vintage Style Home Accessories & Gifts

<http://www.meggymoos.co.uk>



Monitor your daily activities while you shed those Christmas pounds!

<http://www.directlife.philips.com>

## Contact us:

If you wish to find out more about the services we offer or want to get in touch with us about anything then please do not hesitate to contact us in any of the following ways:

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