

A decorative graphic on the left side of the page, featuring a thick yellow band that curves downwards and to the right, bordered by green bands. The background is white.

Health Services for East Dagenham
Primary and Community Health Services
–informal consultation

Introduction

NHS Barking and Dagenham is the primary care trust responsible for purchasing health services for people living in this area.

One of NHS Barking and Dagenham's main aims is to purchase the best possible healthcare close to where people live, so that it is easier for local people to access community health services as well as local GP services.

Advancements in technology and in clinical practice now mean that more and more healthcare services can be offered outside of hospitals; in primary and community care settings. Some simpler diagnostics such as x-rays or blood tests can be undertaken in a local community health facility, which is likely to be more convenient for a large number of people.

In order to do this NHS Barking and Dagenham is considering the creation of a large new community health facility in East Dagenham close to the Dagenham East tube station.



In addition, changes will be considered for the existing Julia Engwell Clinic, with the possibility of adaption, expansion or replacement, in order to provide an appropriate and complementary range of services.

In order to provide the very best services in East Dagenham, NHS Barking and Dagenham is seeking the views of local people. We want to know what healthcare services you would like to see offered locally, what you think about the current services offered to you, and whether you have a view on how the services could be arranged between our sites.

NHS Barking and Dagenham is running an informal public consultation about these potential service developments in East Dagenham, which commences on 17 August 2009, and continues for 8 weeks through to 12 October 2009.

A formal, statutory consultation will then take place in 2010, seeking views on the final service changes proposed by NHS Barking and Dagenham.

Why provide primary and community services in larger healthcare facilities?

Larger healthcare facilities provide the opportunity for GPs, nurses, therapists, dentists and other health care professionals to work together to provide care closer to people's homes. NHS Barking and Dagenham would offer a much wider range of health services than is currently found locally and which would reduce the need for patients to visit hospitals, or have to visit lots of different primary and community services.



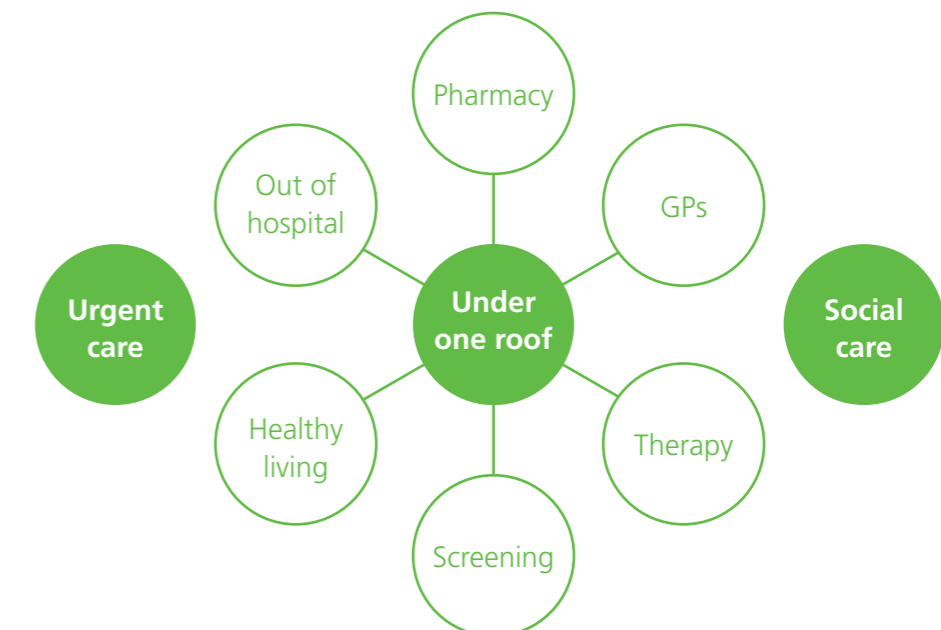
At the same time, NHS Barking and Dagenham is committed to ensuring that currently provided services remain supported. If newly developed services were to be located in one building, it means that the majority of services would be found 'under one roof'.

What are the benefits of this model for services?

In general, London is starting to adopt this service model, because the benefits to the Capital's residents are significant.

The benefits include;

- A 'one-stop' shop approach to community healthcare
- Longer opening hours than most GP practices
- Treatments that patients currently have to go into hospital for can be provided; such as attending outpatient appointments or having minor surgery
- Integrated community healthcare - this means services that are grouped together and that can be accessed faster
- Access to routine diagnostics, such as blood tests and X-rays
- Access to information and support on general health and wellbeing
- Greater opportunity to keep healthy and prevent illness, as services such as screening, stop smoking, sexual health clinics and even benefit and housing advice can be provided



How would the service model work in East Dagenham?

NHS Barking and Dagenham is asking residents of East Dagenham to provide their views on what services they would like to see offered at the new facility and at the Julia Engwell Health Clinic, and how they would like to see the services operate.



Any new developments in healthcare facilities within East Dagenham will aim to provide real health benefits for local people. NHS Barking and Dagenham aims to increase the level of preventative healthcare offered by providing greater screening and diagnostic services, to lower the number of times individuals have to attend hospital, and to support individuals who have ongoing healthcare needs.

As well as the usual primary and community care services, NHS Barking and Dagenham's proposal for East Dagenham means residents could be able to access three main types of care;

Health and wellbeing, which could include

- Weight management
- Stop smoking services
- Healthy living classes and information
- Healthy eating
- Dental
- Men's health screening
- Sexual health clinics
- Drug and alcohol services
- Housing and benefits advice
- Internet cafe

Supporting people with ongoing health problems, which could include

- Screening services
- Physiotherapy and rehabilitation
- Disease management
- Occupational health clinics
- Mental health clinics

Out of hospital care, which could include

- Outpatient appointments
- Diagnostic tests, such as x-rays and blood tests
- Minor operations
- Urgent care; gps, pharmacists, paramedics and nurses



Your comments and thoughts on the planned changes to healthcare in East Dagenham will help us to understand the type of services you would like to see offered.

Tell us what you think

NHS Barking and Dagenham's plans for services will become clearer as more and more views are received from the public and other key stakeholders; and what is currently a mixture of jigsaw pieces will become a full picture. It will also become easier to determine the balance of services which could be offered at NHS Barking and Dagenham's sites.

NHS Barking and Dagenham's consultation process with the residents of East Dagenham, and other key stakeholders in the area will help to inform proposals for primary and community health services in the area. When consulting with the public NHS Barking and Dagenham ensures information is;

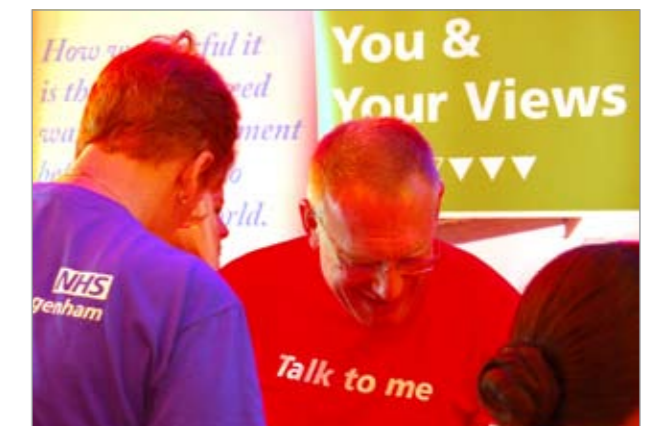
- Open and accessible
- Fair
- Thorough
- Open to examination
- Accurate
- Acknowledging of feedback received

To provide your views, please take time to consider the questions overleaf and return your comments as soon as possible to the Freepost address on the back of this booklet (no stamp required) and no later than the 12 October 2009 to enable your opinion to be taken into account.

NHS Barking and Dagenham will also be holding a range of public drop-in events within East Dagenham throughout August and September 2009. These events will provide an opportunity for you to learn more about the healthcare developments proposed, and express your views.

Drop-in events

Date	Time	Event
Saturday, 22 August 2009	10.00 a.m. – 4.00 p.m.	Walk in the Park – Parsloes Park
Wednesday, 2 September 2009	2.00 p.m. – 8.00 p.m.	Dagenham Swimming Pool
Saturday, 19 September 2009	10.00 a.m. – 4.00 p.m.	Shopping Mall, Dagenham, Essex
Saturday, 26 September 2009	2.00 p.m. – 5.00 p.m.	Dagenham and Redbridge Football Club



Language options

If you have difficulty reading this because you require it in another format or English is not your first language, you can ask for a translation by ticking one of the boxes. Fill in your name and address and return this form to the address below.

Arabic

الأولى ليست إذا أنت لديك صعوبة في فهم هذا لان اللغة الانكليزية على احد الصناديق يمكنكم ان تسألوا عن الترجمة . هي اللغة الى العنوان ادنامو. عنوانك آتب اسمك. عن طريق وضع علامة واعادة هذه الاستماره

Filipino

Kung nahihirapan ka sa pag-intindi nito dahil ang Ingles ay hindi mo unang wika, maaari kang humingi ng traduksiyon sa pamamagitan ng paglagay ng tsek sa isa sa mga kahon. Ilagay ang iyong pangalan at adres at ibalik ang pormularyong ito sa adres na nakasulat sa iba.

French

Si vous avez du mal à comprendre ces informations car l'anglais n'est pas votre langue maternelle, vous pouvez en demander une traduction en cochant une des cases. Indiquez vos nom et adresse et renvoyez ce formulaire à l'adresse figurant ci-dessous.

Lithuanian

Jeigu anglų kalba nėra jūsų pirmoji kalba ir jums sunku suprasti pateiktą tekstą, pažymėdami atitinkamą laukelį, jūs galite paprašyti vertimo. Užpildykite formą rašydami savo vardą ir adresą ir grąžinkite ją žemiau nurodytu adresu.

Polish

Jeśli masz trudności ze zrozumieniem tego tekstu, ponieważ angielski nie jest twoim pierwszym językiem, możesz poprosić o jego tłumaczenie. Wystarczy zaznaczyć jedno z okienek, wpisać swoje imię i nazwisko oraz adres i wysłać ten formularz na adres podany poniżej.

Portuguese

Se você tiver dificuldade para entender pois inglês não é a sua língua materna, você pode solicitar uma tradução marcando um dos quadrados. Preencha o formulário com seu nome e endereço e envie-o para o endereço abaixo indicado.

اگر آپ کو اسے سمجھنے میں مشکل درپیش ہے کیونکہ انگریزی آپ کی پہلی زبان نہیں ہے، تو آپ ان میں سے ایک خانے پر تک کا نشان لگا کر اس کے ترجمے کی درخواست کر سکتے ہیں۔ اپنا نام اور پتہ لکھنے اور اس فارم کو درج ذیل پتے پر واپس بھیجئے۔

Audio **Braille**

Easy Read **Large Text**

Name:

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Address:

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Please return forms to:
Jane Evans, NHS Barking and Dagenham,
The Clock House, East Street, Barking, Essex,
IG11 8EY

Please tear along this line

Questions

Q1 What services would you like to see offered locally in East Dagenham?

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Q2 What services would you like to see offered specifically at the Julia Engwell Clinic?

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Q3 Do you have any views on the style of building we should provide?

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Q4 How important is the location of the new facility to you?

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Q5 Is any aspect of transport a concern for you?

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Q6 What other, non-clinical services would you like to see offered? In particular, would you like to see space provided for general public shared use in our buildings?

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Q7 Do you have any feedback comments on the current services offered in East Dagenham?

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Q8 How important is it to have a variety of services under one roof?

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Freepost RSCJ-ZTXB-ESRZ
NHS Barking and Dagenham
The Clock House
East Street
Barking
IG11 8EY